



GOVERNMENT OF KERALA

Abstract

Information Technology Department – Establishment of FRIENDS Janasevana Kendram on the model of the Thiruvananthapuram Project in remaining 13 District Headquarters – fund transfer - Sanction accorded – Orders issued

INFORMATION TECHNOLOGY DEPARTMENT

G O (Rt)No 10/2001/ITD

Dated, Thiruvananthapuram, 22-01-2001.

Read - (1)G O (MS) No 4/2000/ITD dated 3 3 2000

(2) G O (MS) No 1/2001/ITD dated 20 1 2001

ORDER

IT Policy of the state Government has given emphasis to the deployment of IT to benefit the common man. Information Technology can be effectively used as a convergence tool. The Integrated Citizen Service Centre (FRIENDS- Janasevana Kendram) was conceived and implemented by the IT Department as a pilot project in Thiruvananthapuram Corporation, in this context. The ordinary citizen can remit the taxes and utility bill payments pertaining to seven departments at a single computensed counter at FRIENDS Janasevana Kendram. At the moment, services pertaining to seven departments viz, Land Revenue, Civil Supplies, Motor Vehicles, KSEB, KWA, Thiruvananthapuram Corporation and Kerala University are being provided. The Integrated Citizen Service Centre that became functional in Thiruvananthapuram has received a favourable public response.

(2) Government, after reviewing the functioning of Thiruvananthapuram Janasevana Kendram are pleased to order that such Centres should be set up in all the district headquarters during the current financial year itself. All such Janasevana Kendrams would have the same technical configuration as in Thiruvananthapuram. However the number of counters would be limited to 12 with two counters functioning as help desks and ten counters accepting remittances.

(3) Government are also pleased to approve the project cost for each Integrated Citizen Service Centre at Rs 25 Lakhs as per the estimate in the annexure. This amount shall be utilised from the amount earmarked for SII (State Information Infrastructure) under the plan scheme for IT Department for setting up the Jana Sevana Kendrams in 13 district headquarters, at a total cost of Rs 325 Lakhs. Government are also pleased to provide Rs 1 Lakh each for each district centre towards operational expenditure. The total amount for implementing the Janasevana Kendram at all the district headquarters would be Rs 338 Lakhs. This shall be met out of the provision of Rs 5 Crores under the budget head '3451-00-101-91-34-Other Charges'.

(4) Government are accordingly pleased to sanction Rs 338 Lakhs from the Head of Account '3451-00-101-91-34-Other Charges' The amount will be drawn as Demand Draft payable to Mission Group on IT at Thiruvananthapuram

(By Order of the Governor)

ARUNA SUNDARARAJAN
SECRETARY TO GOVERNMENT

To

All District Collectors
The Accountant General (A&E) (Audit), Kerala Thiruvananthapuram
The Finance Department (Vide No 6971/Exp B3/01/Fin Dated 20-01-2001)
The District Treasury Officer, Thiruvananthapuram

Bill Copy
SF/OC

Copy to -

C A to Secretary (IT)
C A to Additional Secretary (IT)
Mission Co-ordinator, Mission on IT

Forwarded / By Order,



Section Officer

*For notes and orders
See disposal A.O (MS) 1/2001/1 ID
At 20/01/2001 #*

Estimation of Cost of Project for a 12 counter centre of Friends

1	Building – 120 to 150 sq metre	0 00	
2	Civil works LS	1 00	
3	Electrification	2.00	
4	Air conditioning 4 x 3 T	2 40	
5	Interior		
	a) Table / counters / partitions	1 50	
	b) Computer chairs 12	0 15	
	c) Visitors chairs 32	0 16	
	d) Storage racks 2	0.25	
	e) Steel cupboard 2	0.15	
	f) Signboards	0.35	
	g) Miscellaneous	1.00	8.96
6	Computer Hardware		
	a) Server 2	2 80	
	b) Clients 12	3.00	
	c) Printer 12 DM +1Laser	0 95	
	d) UPS system – 2	1.45	
	e) Networking hardware	0 20	8.40
7	Software		
	a) RDBMS Site+ 12 clients	0.95	
	b) System/software W 2000 Site + clients	0.55	
	c) Application software CDIT	1.50	
	d) Terminal Server CE	0 50	3.50
8	Queue management system	2 50	2.50
9	Contingency 5%		1.10

Total	24.46
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Say Rs. 25.00 lakhs